

# Genesis—Advancing Operational Excellence

What if your OR and Reprocessing Department ran smoothly? What if surgeons, OR staff, and equipment were in the right place at the right time? What if your leadership team set clear goals that were aligned with your surgeons and care teams? And what if you could leverage a connected and cohesive ecosystem designed around the quadruple aim to help you deliver best-in-class, minimally invasive care?

## With Genesis from Intuitive, you can

### Get the support you need

Genesis is a specialized consulting, training, and education program backed by 10 years of in-field experience, across 20 countries and over 2,000 hospitals globally. Our Genesis team works closely with your entire team—health system executives, clinical leadership, OR staff, and reprocessing staff—to understand your goals and then problem-solve to customize solutions for your needs. Genesis can provide the right training, education, and best practices to help you improve efficiency with Intuitive technologies, today and tomorrow, procedure after procedure.

Best-practice consultation and the right training to support your hospital's robotic program using the Intuitive technologies.



## Maximize your investment

### A suite of solutions you customize

Whether you are integrating Intuitive technologies into your hospital for the first time or expanding your minimally invasive care program, the Genesis team offers a suite of solutions dedicated to helping your hospital improve efficiency with Intuitive technologies.

We can help you find the Genesis solutions that work best to address your hospital's needs:

- Consulting, training, and education that supports your minimally invasive care programs
- Improvement of the overall work process by establishing clear channels of communication between hospital leaders and teams, making progress toward goals
- Optimization of the use of Intuitive surgical systems and technologies by implementing best practices in scheduling and OR staff training
- Validation of handling, care, and reprocessing of Intuitive surgical instruments and accessories to maximize instrument reliability
- Cost containment and variability reduction based on data-driven recommendations

Block scheduling analysis can help the utilizing surgeons maximize their block times.



## Collaborate effectively

The Genesis team has helped thousands of hospitals achieve operational efficiency and process alignment with Intuitive technologies. We have advised on creating leadership structures, communication processes, operational best practices that drive consistency, efficiency, and of course, recommendations can help optimize utilization and maximize access to the latest Intuitive solutions.

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### Genesis consulting services

#### Program management

Evaluate your robotics program to help achieve program goals by creating leadership structures, establishing communication pathways, and implementing operational best practices.

#### OR scheduling evaluation and management

Meet the increased access demand for the da Vinci surgical systems by evaluating current utilization and future access and technology needs, integrating scheduling processes and block schedule recommendations to maximize system utilization, including after hours and weekends.

#### Workflow evaluation and design

Improve OR and reprocessing workflows in robotic service lines by evaluating your current state and implementing standardized processes and training strategies which can improve non-operative efficiencies, reduce variability, and increase predictability.

#### Cost containment evaluation

Evaluate current inventory management processes to eliminate waste, improve efficiencies, and reduce your robotics service line costs. Create preference cards, accurate par levels, and trays, based on program needs. Improve processes for instrument-related return merchandise authorizations (RMAs) and endoscope exchanges.

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### Genesis training programs

Intuitive brings training to customers, in-person or virtually. Genesis training provides OR care teams and reprocessing staff with an understanding of the handling, care, and integration of Intuitive surgical systems, instruments, accessories, and technology.

#### New system integration (NSI) program

Streamline the startup process by introducing setup and standardization best practices, OR training, and reprocessing training when integrating Intuitive technologies into your hospital.

#### OR staff training

Establish OR staff alignment and proficiency with Intuitive technology through on-site training offerings including OR staff in-service, OR room layout / operational support, OR standardization, OR workflow, and task overlap.

#### Reprocessing training

Streamline endoscope and instrument reprocessing through on-site training to review point of use preparation and validation techniques, to preserve instruments' life cycles and help maximize instrument reliability.

#### Resident and fellow training

Establish an onboarding program for future surgeons by integrating the use of the da Vinci surgical system into your surgical residency and fellow curriculum which can lead to an equivalency certificate of the da Vinci system training for qualifying residents and fellows.

## We align with your goals

Genesis is here to help you: improve efficiency so you can optimize OR and reprocessing time; increase standardization, reduce variation, and streamline critical processes, so that you can achieve operational alignment.

**Our focus:** To help you achieve your minimally invasive care program goals using Intuitive technology.

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### Get in touch

For additional information, contact your local Intuitive representative or visit [www.intuitive.com](http://www.intuitive.com)



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### Disclosures

Training provided by Intuitive is limited to the use of Intuitive technology, instruments, and accessories. It does not replace the necessary medical training and experience required to perform procedures. Before performing any procedure using Intuitive technology, physicians are responsible for receiving sufficient training to ensure that they have the skill and experience necessary to protect the health and safety of their patients. Intuitive technology should only be used by physicians and staff who have received specific training in the use of Intuitive technology. Prior to using any training materials, refer to Intuitive Learning to ensure you are using the most up-to-date revision and that the software version of the training matches the software version installed on your system. There may be instances in which certain training content or activities listed above may not be available. For example, activities that require case history (e.g., videos or observations) may not be immediately

available following a new product launch. In those cases, if you wish for additional training, please consult with your hospital and/or work with your Intuitive representative to explore alternative training activities.

In the U.S., for important safety information, indications for use, risks and full cautions and warnings, please refer to the user manual(s) and [www.intuitive.com](http://www.intuitive.com).

In all other regions, for important safety information, indications for use, risks and full cautions and warnings, please refer to the user manual(s).

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